

NOTICE ON PROCESSING OF PERSONAL DATA ON THE WEBSITE

1. Identity of the data controller

The controller of the User's personal data is Veolia EKOZEC Sp. z o.o. of Poznań (61-017), ul. Energetyczna 7a (hereinafter referred to as "EKOZEC").

2. Purpose of Notice on Processing of Personal Data on the Website and Interested Users

This Notice on Processing of Personal Data on the Website is intended to notify visitors and users (hereinafter referred to as "**User(s)**") of the EKOZEC website : **www.ekozec.pl** (hereinafter referred to as "**Website**") of the methods used to protect their personal data, in accordance with the Regulation of the European Parliament and of the Council (EU) 2016/679 of April 27, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and the repeal of Directive 95/46/EC (General Data Protection Regulation) and the Act of May 10, 2018 on the Protection of Personal Data (Journal of Laws 2018, item 1000) (hereinafter collectively referred to as the "**Regulations**").

Veolia EKOZEC may amend this Notice on the Processing of Personal Data on the Website at any time, in particular to comply with any legally mandated editorial or technical changes.

3. Description of the processing

In connection with the use of the Website, Veolia EKOZEC may process personal data to enable Users to access the features and services it offers (hereinafter "**Services**"), such as filling out a contact form related to our Services.

1) What categories of data are processed?

Data collected directly from you:

- **Contact data:** mandatory data that Users provide when filling out contact forms, i.e. Company name, First and last name, Phone number, Email address.

Data collected indirectly from you:

- **Data obtained from third parties:** e.g., if you are a representative of a legal entity, we may check public information in the business registry to obtain more information about your authority or power of attorney, or to confirm data you have sent us.
- **Inferred data:** we can check our internal database for links to your complaint and group the information to send you a response.

Please be advised that we do not check or combine information provided by social media (e.g. Facebook, Instagram) to formulate a response for you.

All these data are hereinafter collectively referred to as "**Data**".

In addition to the Data listed above, we also process data collected through cookies. To learn more about these data categories, purposes and storage conditions, we recommend reading

Version 1. of the document, effective as of 15.03.2023, for the previous version of the document, please contact the DPO at the email address inspektor.pl.vpol@veolia.com.

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our [Cookie Notice](#).

2) Why Veolia EKOZEC collects User Data?

Data is collected for the following purposes:

- Handling of Users' inquiries sent via contact forms or directly to the e-mail address indicated on the Website.

Mandatory fields to be filled in the contact form(s) are marked with an asterisk. If the mandatory fields are not filled in, providing personal information in the contact form is voluntary, however, failure to provide contact information on the communication channel you have chosen will result in EKOZEC not being able to respond to your inquiry.

3) What is the legal basis for processing User Data?

Data processing is lawful only if it is carried out according to one of the legal bases specified in the Regulations. The legal basis for data processing carried out in connection with the use of the Website is Article 6(1)(f) GDPR – your personal data will be processed:

- for the purpose of responding to a request/question and/or handling a reported matter based on the controller's legitimate interest;
- for marketing purposes in connection with the marketing consent obtained from the User on the selected communication channel (e-mail, SMS/MMS, telephone calls);
- for the purpose of establishing, defending and asserting claims by EKOZEC.

4) Recipients of collected Data

Data collected through the contact form is intended for internal organizational units of EKOZEC and will be processed by authorized employees and associates of the Controller.

In addition, recipients of Users' personal data may be entities cooperating with the Controller, in particular, providers of IT systems and IT services and service providers supplying the Controller with technical, IT and organizational solutions agencies providing market and marketing research services and advertising campaigns.

Internal recipients may also include subsidiaries of the Veolia Group located inside or outside the European Union (EU), and any transfer of Data outside the EU will be subject to the conditions set forth in Section 7) "**Transfer of Data outside the European Union**".

Any subsidiary receiving data may be a processor or controller of the transferred Data.

Data provided to authorities and/or public bodies

In accordance with the applicable Regulations, the Data may be transferred to the competent public authorities upon their request, in particular to public authorities, exclusively for the purpose of fulfilling legal obligations, representatives of law enforcement agencies, ministerial officials and organizations responsible for the collection of debts, as well as in connection with the prosecution of perpetrators of crimes committed on the Internet.

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4. Enforcement of Users' Rights

Users have the right to access the content of their data and the right to rectify, delete, limit processing, the right to data portability, the right to object, the right to withdraw the consent given.

The User may exercise his/her rights in the manner indicated below:

- by sending an email to: inspektor.pl.vpol@veolia.com ,
- in writing to the Controller's address: Veolia EKOZEC Sp. z o. o., ul. Energetyczna 7a, 61-017 Poznań.

Users also have the right to lodge a complaint with the President of the Office for Personal Data Protection if they consider that the processing of their personal data violates the provisions of the GDPR.

5. Data storage and archiving period

Users' data will not be kept longer than strictly required for the purposes indicated herein, in accordance with the Regulations.

Your personal data will be stored

- in the case of processing on the basis of marketing consent given – until you receive information about the withdrawal of consent. Your consent is voluntary, so you can withdraw it at any time and this will not affect the legality of the processing performed on the basis of your consent before withdrawal,
- for the period that is necessary to protect your interests as an Controller (legitimate interest of the Controller).
- in case the data was collected to respond to inquiries from Users, for a period of 6 months from receipt of the inquiry from the User.

EKOZEC] may store Data permanently on an anonymous basis for statistical research. This research will in no way identify Users and will only address trends derived from the aggregated Data of such Users.

6. Safety

EKOZEC shall take appropriate technical and organizational measures to ensure the security of the Data and to prevent unauthorized access to and disclosure of User Data. EKOZEC cannot, however, guarantee that all risks of hacking, forgery, unlawful reproduction or misuse of the Data have been eliminated.

EKOZEC undertakes to take all necessary precautions and appropriate organizational and technical measures to ensure the security, integrity and confidentiality of the Data, and in particular to prevent their deformation, damage and access by unauthorized third parties.

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7. Transfer of data outside the European Union

Users' personal data may be transferred to third countries (outside the European Economic Area) to a subsidiary of the Veolia Group or a third party, particularly in connection with EKOZEC 's use of global IT solutions.

Data will be transferred to third countries for which the European Commission has issued a decision on the assertion of an adequate level of protection. In the case of third countries for which such a decision has not been issued, the transfer of data will be carried out in each case with one of the solutions to ensure an adequate level of data security referred to in Chapter V of the GDPR. Information about the safeguards referred to in the preceding sentence can be obtained by contacting the Data Protection Officer at e-mail address: inspektor.pl.vpol@veolia.com.